

## Try out trueCall Secure for yourself

Just dial our automated demonstration line on 03330 115567 (local rate) to see how trueCall Secure treats unrecognised callers using the Filter option, or 03330 115870 to see how the more secure 'Trusted Callers Only' option works (the callers code is '99').

To see the control panel go to  
[www.trueCall.co.uk/SecureDemo](http://www.trueCall.co.uk/SecureDemo)



trueCall<sup>TM</sup>  
STOPS NUISANCE CALLS



### What our customers say

“ trueCall has made such a difference to me as my mobility is restricted with Parkinsons. Sometimes it's only when something stops that you can see how it has been affecting you or distressing you. ”

“ Really great item. Purchased for my mother who had been plagued by sales calls. This has now stopped since installing the system. Would recommend to anyone, and will buy for myself in the near future. Fabulous. Thank you for coming up with this brilliant product. ”

“ This has made a huge difference to my mother. She no longer gets anxious and agitated from PPI, insurance and cold calling telephone calls. I cannot impress on you the positive impact this has made. ”

## How much does trueCall Secure cost?

trueCall Secure costs £120. The first year's access to the **optional** Internet Control Panel is free (after that it is £25 per year if you decide to renew but this is not a requirement).

**Note:** To make full use of all trueCall Secure's features you will need the Caller Display feature from your network - this is normally free but some networks make a small charge.

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Protect you and your family from nuisance and scam phone calls



In trials  
blocks over  
95% of  
unwanted  
calls!



## How does trueCall Secure work?

When a call arrives trueCall checks the caller's number. If it is a trusted caller then the phone rings as normal, but if it's an unrecognised caller, trueCall intercepts the call and plays them a message.

For example: *"Hello – if you're a friend, family member or invited caller please press '1', if you are a cold caller please hang up and don't call again."*

Most telemarketers hang up when they hear this message, and automated and silent calls can't get through. In trading standards trials this method proved to block over 95% of unwanted calls

If you want to protect a vulnerable person then trueCall can completely block unrecognised callers.

For example: *"Hello - we only accept calls from friends and family members. If your call is important, please hang up and call Bob on 07752 XXX XXX or enter your code now."*

This guarantees that whenever the phone rings it will be a trusted caller, and it allows other legitimate callers to get in touch via the carer or by entering a code.



## Key features of trueCall Secure

- Works quietly in the background blocking unwanted calls.
- No need to change your existing telephones
- Invisible technology — there are no codes to learn or special buttons to press - the phone just rings less often!
- The level of protection can be adjusted to meet the user's developing needs.
- trueCall allows you to monitor the calls received, manage the trusted caller list and adjust settings over the Internet. Note: you don't need internet in the premises where the unit is connected.
- Optional Call Recorder memory card, allows you to record incoming and outgoing phone conversations.
- Outgoing call barring allows you to block outgoing calls.
- Off-hook warning - an announcement to alert a user if the phone has been left off-hook.



## How does it connect to my phone line?

trueCall Secure plugs in between the phone and the phone socket.

trueCall works on all telephone lines with all telephone providers and it works happily alongside broadband and pendant alarm systems.

Only one unit is required per phone line - even if you have multiple telephone handsets.

trueCall is extremely simple to install - it takes just a few minutes, and if you prefer our customer support team can set it up exactly the way you want before we send it out.

We can also be available over the phone during installation or to answer any questions you may have, simply give us a call on our free phone number - 0800 033 6339.



trueCall has **blocked 95 calls from abroad in 3 weeks** - how good is that?